



Managed Services OpenText

Fink IT-Solutions GmbH & Co. KG

OpenText™ & SAP-Portfolio

SAP

- Invoice Management by OpenText™
- Digital Content Processing by OpenText™ (Business Center)
- Capture Center, Invoice Capture Center

ECM

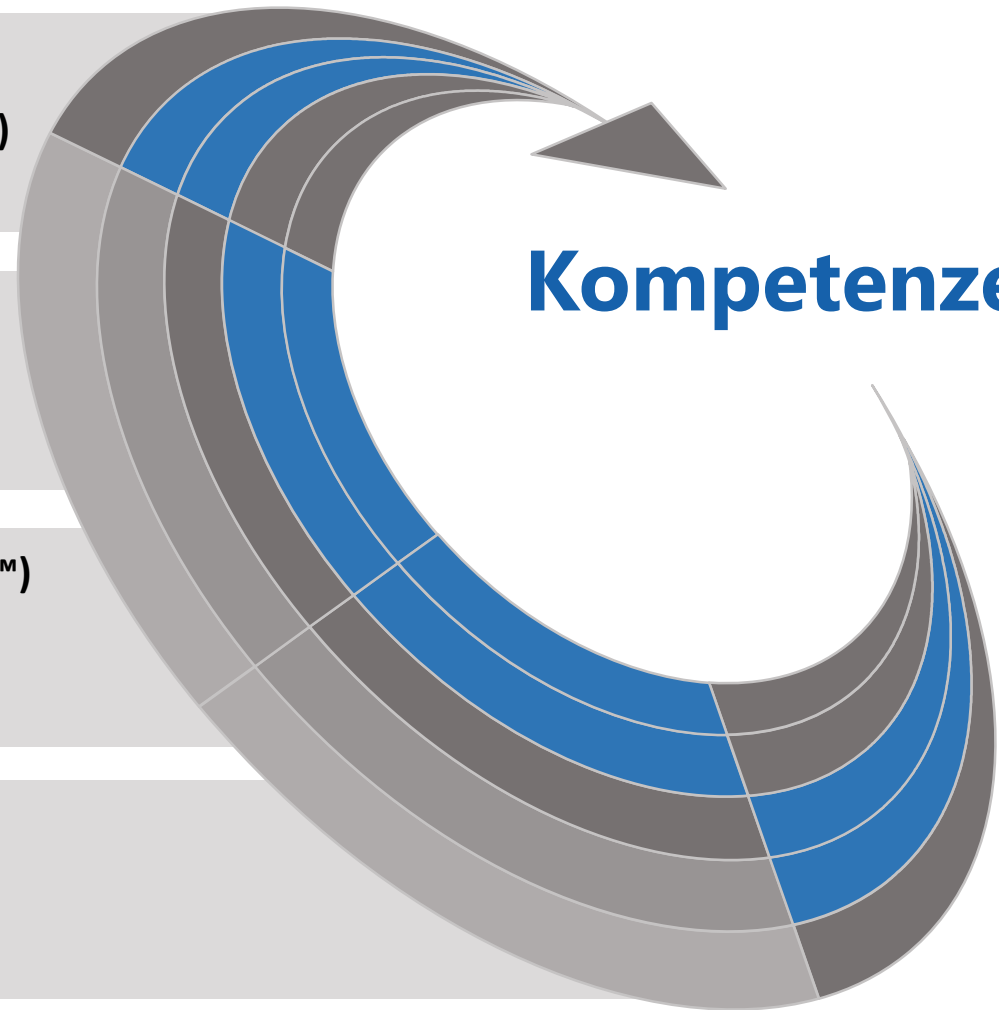
- Extended ECM by OpenText™
- Document Access by OpenText™
- OpenText™ Content Server

Archiv

- Archiving by OpenText™ (Document Pipeline by OpenText™)
- OpenText™ E-Mail Archiving und Management
- Blazon (Rendition Server)

Clients

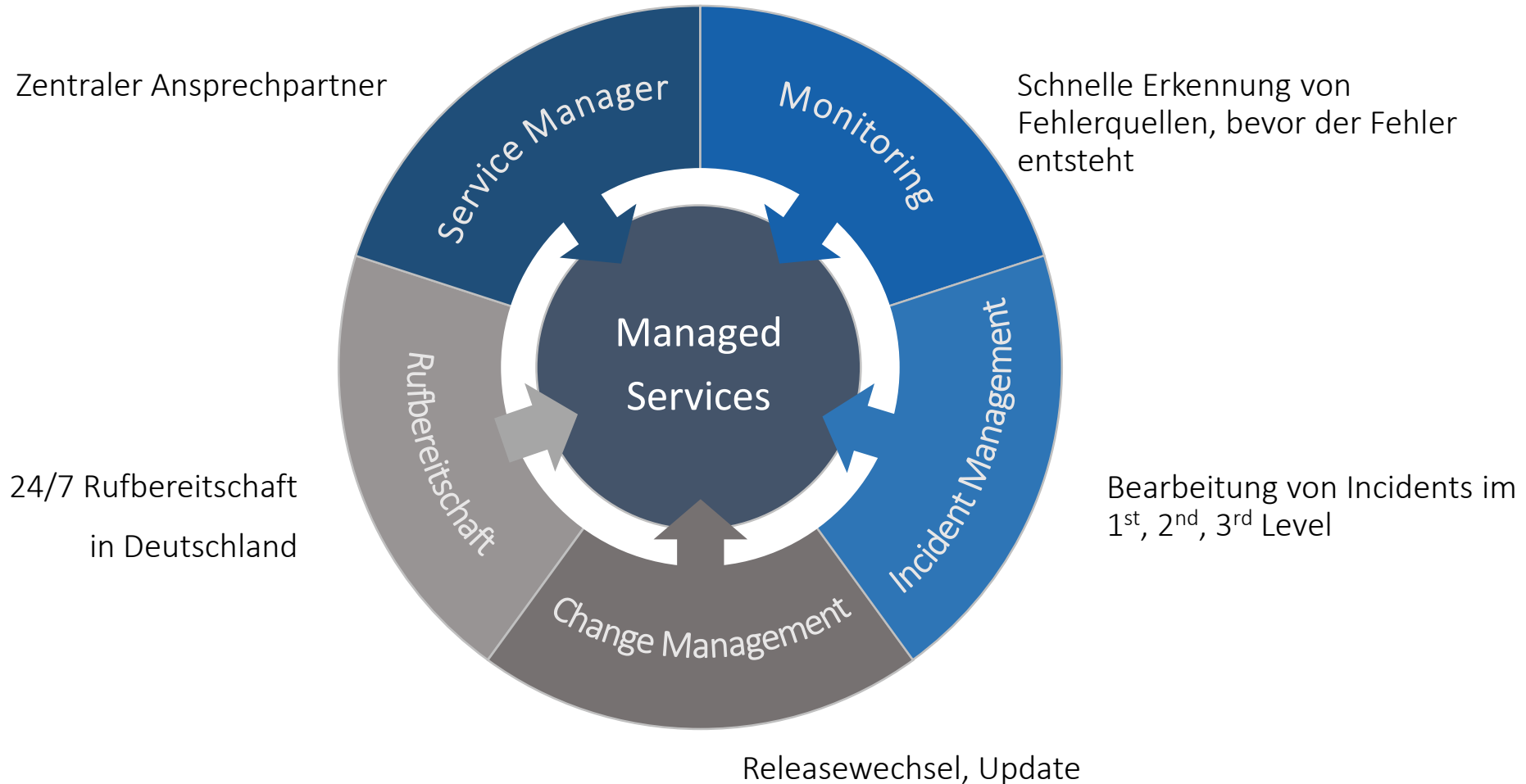
- Enterprise Scan
- DesktopLink, NotesLink, ExchangeLink
- Enterprise Connect, Image Viewer, Brava



Managed Services

- + Umfangreiches Know-how in OpenText und SAP
- + 24/7 - Managed Services
- + 24/7 Monitoring der OpenText Systeme
- + 24/7 Rufbereitschaft aus Deutschland
- + Übernahme der Verantwortung für die OpenText Systeme
- + Bearbeitung von Incidents, Problems, Changes
- + 1st, 2nd, 3rd Level

Managed Services – OpenText und SAP



**Wir freuen uns auf gemeinsame Projekte
und eine gute Zusammenarbeit!**



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